



Job title	Catering Assistant
Department	Front of House
Location	Mansfield College, University of Oxford, Mansfield Road, Oxford OX1 3TF
Grade and salary	£11,806 per annum, £11.35 per hour
Hours	20 hours per week – working 5 days out of 7 including weekend working. Some additional hours may be required at busy times.
Contract type	Permanent
Reporting to	Front of House Manager
Additional information	This role is available immediately. We have a generous annual leave and conference bonus package with this role.
Benefits	Membership of the Oxford Staff Pension Scheme. Free meals on duty and generous leave package including conference bonus scheme

## The role

An exciting opportunity to work as part of the Mansfield College Front of House team as a Catering Assistant. You will be responsible for serving a full catering provision to students, staff, fellows and College guests throughout the term and vacation periods. The role may also include some assistance in the College Crypt Cafeteria and Bar as required. As all our staff is required to handle alcohol, applicants must be aged 18 or over.

You will have good communication, excellent time management, and organizational skills along with a positive and flexible attitude to work and the ability to work well under pressure.

Salary £11.35 per hour, annual leave entitlement will be calculated with reference to the length of time worked. Benefits include contributory pension scheme, participation in the College's conference bonus scheme and free meals while on duty.

## About Mansfield College

Mansfield College is one of the 39 constituent colleges of the University of Oxford. It has around 250 undergraduates, 170 graduates and 30 visiting students. This relatively small size engenders friendly and close relationships not only among students and tutors, but across the whole community at the College.

Mansfield is one of Oxford University's most open and forward-thinking Colleges. Proud of its non-conformist history – the College was founded to provide theological training for 'dissenting' ministers of the church – today the College is model for access to higher education, and exemplifies how social and intellectual diversity enriches an academic community.





We think that Mansfield is everything an Oxford college should be in the twenty-first century: historic, beautiful, centrally located in the city, and a leading light on widening access to Oxford University. After two decades of pioneering outreach work, the College today has the highest intake of undergraduates from state-funded schools in the UK; from disadvantaged backgrounds; and one of the most diverse communities of all the Oxford colleges in terms of the social, educational and ethnic backgrounds of its students. At the same time as remaining true to its founding principles of freedom of conscience and educational access, the College is rightly proud of its strong academic results (top 5 of all the Oxford colleges in 2018/19).

The College is also home to the Bonavero Institute of Human Rights, within Oxford University's Law Faculty, which was opened by the late Secretary-General of the United Nations, Kofi Annan, in 2018. The Institute is a perfect reflection of the spirit of the College: plural, broad-minded, and respectful of the dignity and worth of all.

Mansfield's Principal, Helen Mountfield KC, is an internationally renowned human rights law specialist. As one of the UK's leading equality law specialists, she has argued cases in the Supreme Court and European Court of Human Rights.

In 2021, Mansfield was recognised as a university [College of Sanctuary](#) by the UK charity City of Sanctuary, after demonstrating an ongoing commitment to nurturing a culture of inclusivity and awareness on campus for those seeking sanctuary (which includes refugees and asylum seekers), as well as in the wider community.

Detailed information about Mansfield College may be found at [www.mansfield.ox.ac.uk](http://www.mansfield.ox.ac.uk)

## Responsibilities

- To support the Front of House Manager or the deputy in carrying out student food and beverage provision in various College locations wherever dining is provided.
- To support the Front of House Manager or the deputy in operating the cash register for student meal and snack purchases if requested.
- To assist with the provision of all food and beverages supplied to conference delegates.
- To support the Front of House Manager or the deputy with all internal and external events.
- To assist with the provision of fine dining and weddings.
- To set out place names for Formal dining under the instruction of the Front of House Manager.
- To move/rearrange furniture occasionally, as required. Appropriate manual handling training will be provided
- To liaise with chefs over special dietary requirements.
- To liaise with the kitchen team over service times and crockery needs and maintain linen and glass stocks as required.
- To maintain compliance with current Health and Safety, COSHH and Food Hygiene legislation in areas where food and beverages are provided.
- To comply with College Security and Fire Regulations.
- To report maintenance, hygiene and hazard issues to the Front of House Manager.





- Any other duties of a similar nature.

## Selection criteria

### Essential selection criteria

- Good communication and inter-personal skills.
- Excellent time management and organizational skills.
- Positive attitude, honest, trustworthy, reliable, enthusiastic and self-motivated.
- A flexible attitude to work and the ability to work well under pressure.
- Ability to work independently and as part of a team.
- Ability to deliver a consistently high customer service, with a desire for continuous improvement.
- High standards of personal presentation.
- Ability to prioritize tasks during time critical periods

### Desirable selection criteria

- Relevant serving experience within a catering and/or college establishment.
- Minimum Level 2 Food Safety & Hygiene for Catering.
- Previous knowledge of cash handling.
- Previous knowledge of Allergen legislation.
- Barista trained or willing to undergo training as required.

## Pre-employment screening

### Standard checks

If you are offered the post, the offer will be subject to standard pre-employment checks. You will be asked to provide: proof of your right-to-work in the UK; proof of your identity; and (if we haven't done so already) we will contact the referees you have nominated.

### Hazard-specific / Safety-critical duties

This job includes hazards or safety-critical activities. If you are offered the post, you will be asked to complete all relevant health and safety training.

The hazards or safety-critical duties involved are as follows:

- Regular manual handling
- Open food handling

## How to apply

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If you would like to apply please submit a CV and a supporting statement to Mansfield HR [vacancies@mansfield.ox.ac.uk](mailto:vacancies@mansfield.ox.ac.uk)

For enquires regarding the post please feel free to contact Ionela Rosca Front of House Manager





**Mansfield  
College**

UNIVERSITY OF OXFORD

[fohmanager@mansfield.ox.ac.uk](mailto:fohmanager@mansfield.ox.ac.uk)

Your application will be judged solely on the basis of how you demonstrate that you meet the selection criteria stated in the job description.

As part of your application you will be asked to provide details of two referees and indicate whether we can contact them now.

In your supporting statement you may wish to explain how you meet each of the selection criteria for the post using examples of your skills and experience. This may include experience gained in employment, education, or during career breaks (such as time out to care for dependants)

We highly recommend uploading all documents as PDF files with your name and the document type in the filename.

Applications for this post will be reviewed on an ongoing basis a successful appointment is made.

If you need help

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For general support enquiries on how to apply for the role, please email

[vacancies@mansfield.ox.ac.uk](mailto:vacancies@mansfield.ox.ac.uk)

Please note that correspondence on application progress will be via email. Please check your spam/junk mail if you do not receive an email.

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Important information for candidates

Equal Opportunities

Mansfield College and the University of Oxford are equal opportunities employers and welcome applications from all suitably qualified candidates. Mansfield actively welcomes diversity amongst its staff and students and all reasonable adjustments will be made to the recruitment process, working arrangements and/or environment to accommodate applicants with any form of disability. Applications are particularly welcome from Black, Asian, and Minority Ethnic candidates, who are currently under-represented in college posts at Mansfield. Please let us know if you believe there are any reasonable adjustments we should be making to assist you with your application. If you feel that you have a disability which may affect your application, please let us know.

Please also let us know of any reasonable adjustments that we would need to make for you to attend an interview.

To comply with UK employment legislation the successful candidate will be required to provide documentary evidence of his or her eligibility for employment before starting work with the College. Potential applicants should note that this advertisement does not satisfy the requirements of the UK Home Office in relation to a sponsorship for a visa.

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Data Privacy

Please note that any personal data submitted to the College as part of the job application process will be processed in accordance with the GDPR and related UK data protection legislation. For further information, please see: [GDPR Framework | Mansfield College, Oxford](#)



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**SANCTUARY AWARD**  
Welcoming People Seeking Sanctuary



## Benefits of working at Mansfield College

### Annual Leave

College employees enjoy a generous annual leave package of 25 days, pro rata in year of joining and per the hours worked in addition to the College closed period (5 days at Christmas) plus Bank Holidays.

### Staff Meals

College employees can benefit from a free meal while on duty during normal operations. Meal times are always a welcoming opportunity to meet fellow staff. Some posts come with specific dining rights which will be outlined in the contract of employment main terms and conditions.

### Pension Scheme

We operate a contributory pension scheme which you will be auto-enrolled into (subject to the conditions of the scheme). Further details will be provided on appointment. This post is pensionable in OSPS.

### Family-friendly benefits

The College follows the University of Oxford's family leave schemes. With one of the most generous family leave schemes in the Higher Education sector, and a range of flexible working options, Oxford aims to be a family-friendly employer. <https://hr.admin.ox.ac.uk/family-leave#/>

### Conference Bonus

College operational staff receive the conference bonus scheme which is reflective of our successful and buoyant annual conferencing trade.

